

Important Notice: Canada Post



Due to the strike, the Town is <u>NOT</u> mailing correspondence via Canada Post to customers. Please take the following steps to avoid service disruptions or late penalties:

- Ensure timely payment: Due to the sudden start of the strike, please ensure that your payments are received by the Town by the specified deadline. It is the responsibility of the payer to confirm payments arrive on time. Late penalties will apply, regardless of postal delays.
- Sign up for email billing: The most reliable way to receive your invoice is through email. To enroll, please contact the Town Office at 780-842-3381.
- Drop off payments in person: Mail addressed to the Town of Wainwright can be delivered directly to Town Office during regular business hours at 1018 2 Avenue, or deposited in the secure after-hours drop box at the Town Office entrance.
- Check your account status: If you are unsure about any outstanding invoices or wish to confirm that the Town has received your payment, please call the Office at 780-842-3381.

For further information or updates, please visit the Town Office in person, call 780-842-3381, or visit our website at wainwright.ca

