



TOWN OF WAINWRIGHT

Policy Number: 2006-22

Date of Issue: September 20th, 2006

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Motion Number: 2006-317

Policy Subject/Title: ANIMAL CONTROL RESPONSE GUIDELINES POLICY

Signature of Approval by Authorized Personnel:

Ray Poulin, CAO

Supersedes:

Date of Last Update

Title & No. of Previous Policy if Applicable

POLICY STATEMENT:

The purpose of this policy is to establish guidelines for response by the Municipal Enforcement Officer or designate to a request for animal control services.

PROCEDURES:

ANIMAL CONTROL SERVICES

Animal control services shall be provided by the Municipal Enforcement Department Monday to Friday (statutory holidays excluded) from 8:00 am to 4:30 pm.

After regular business hours the Department's cell phone will be monitored from 4:30 pm to 9:00 pm on Monday to Friday and from 9:00 am to 9:00 pm on Saturday, Sunday and statutory holidays.

A request for service that is deemed to be an emergency by the Municipal Enforcement Officer such as a dog chasing, harassing, threatening or attacking a person or other animal as well as dogs that have been deemed dangerous or vicious reported running loose within the Town's corporate limits will be responded to immediately upon receipt of such a complaint.

Dogs and cats that wander onto private property or are voluntarily brought onto such property by the property owner or individual residing at such property for fear of the animals safety will not be considered an emergency and will be dealt with at the discretion of the Municipal Enforcement Officer or his/her delegate as time permits.

Animals reported loose on public streets and public property will not be considered an emergency response and will be investigated at the Municipal Enforcement Officer's discretion.

Impounded animals are released only during normal business hours and after all outstanding payments have been received at the Town Office.

When complaints are received regarding the cruelty or neglect of animals, the complainant will be instructed to contact the SPCA Animal Protection Department.

Animal control services outside of the normal business hours will be provided on an emergency basis only. The Municipal Enforcement Officer or designate will review all complaints, messages left on the cell phone, and it will be at his/her discretion to determine the severity of the complaint and whether or not an immediate response is required.

All requests for animal control services that are not considered to be an emergency and therefore do not require an immediate response will be addressed on the next regular business day.